

**Business Management
Production Operations and Supply Chain Management
Program Learning Outcomes Assessment**

Core Courses:

ACCT 2010, ACCT 2020, BUS 1050, BUS 1100, CIS 2410, MGT 2040, MGT 2050, MGT 2350, MGT 2700, MGT 2710, MGT 2720, MGT 2730, MGT 2740

SLCC Learning Outcome #1 - Acquire substantive knowledge in the discipline of their choice sufficient for further study and/or demonstrate competencies required by employers to be hired and succeed in the workplace.

Program Objective/Student Outcomes	Program Assessment
1.1 Understand the basic concepts and importance of production/operations, supply chain, logistics, quality, and lean principles; and how these activities are used to create products and/or services.	1.1 Test on concepts, projects, field studies, employer feedback.

LO #1 Program Performance Indicators

- When the outcome lends itself to a direct measurement, an average percentage between 77-80% of the program indicator level is acceptable.
- When the outcome lends itself to an indirect measurement, 85% or higher of the responses in the “Agree” and “Somewhat Agree” range combined is the accepted indicator level.
- When the objective concerns another course, passing the course is the desired outcome.

SLCC Learning Outcome #2 – Communicate Effectively

Program Objective/Student Outcomes	Program Assessment
2.1 Gather and analyze the information from the real company cases, company data, production systems, and communicate effectively using technology. Understand the role of Information Technology and e-business in collecting, analyzing, and communicating information.	2.1 Case analysis and computer projects/ discussion/ demonstrate proficiency in related software, computer analysis and written reports

LO #2 Program Performance Indicators

- When the outcome lends itself to a direct measurement, an average percentage between 77-80% of the program indicator level is acceptable.
- When the outcome lends itself to an indirect measurement, 85% or higher of the responses in the “Agree” and “Somewhat Agree” range combined is the accepted indicator level.
- When the objective concerns another course, passing the course is the desired outcome.

SLCC Learning Outcome #3 - Develop Quantitative Literacies for their chosen field of study

Program Objective/Student Outcomes	Program Assessment
3.1 Apply mathematical modeling, concepts and methods, and understand how technology including the computer and software is used to solve specific problems. Understand the integration of activities in 1.	3.1 Tests/ comprehensive computer project completion, report preparation and presentation

LO #3 Program Performance Indicators

- When the outcome lends itself to a direct measurement, an average percentage between 77-80% of the program indicator level is acceptable.
- When the outcome lends itself to an indirect measurement, 85% or higher of the responses in the “Agree” and “Somewhat Agree” range combined is the accepted indicator level.
- When the objective concerns another course, passing the course is the desired outcome.

SLCC Learning Outcome #4 - Think Critically

Program Objective/Student Outcomes	Program Assessment
4.1 Demonstrate effective problem solving by demonstrating the use and limitations of models presented	4.1 Analysis of case problems/home work problem, and/or projects
4.2 Demonstrate skills in area such as analysis, synthesis, and evaluation	4.2 Computer projects and/or assignments, software solutions

LO #4 Program Performance Indicators

- When the outcome lends itself to a direct measurement, an average percentage between 77-80% of the program indicator level is acceptable.
- When the outcome lends itself to an indirect measurement, 85% or higher of the responses in the “Agree” and “Somewhat Agree” range combined is the accepted indicator level.
- When the objective concerns another course, passing the course is the desired outcome.

SLCC Learning Outcome #5 - Develop the Knowledge and Skills to be Civically Engaged, and/or work with others in a professional and constructive manner.

Program Objective/Student Outcomes	Program Assessment
5.1 Develop the awareness and skills to take leadership roles in classrooms, and workplace.	5.1 Internships or employer or evaluations and feedback, class presentation of cases, internship projects

LO #5 Program Performance Indicators

- When the outcome lends itself to a direct measurement, an average percentage between 77-80% of the program indicator level is acceptable.
- When the outcome lends itself to an indirect measurement, 85% or higher of the responses in the “Agree” and “Somewhat Agree” range combined is the accepted indicator level.
- When the objective concerns another course, passing the course is the desired outcome.