

Student Services Annual Highlights 2013-2014

Veterans Services

Dash Board Indicators:

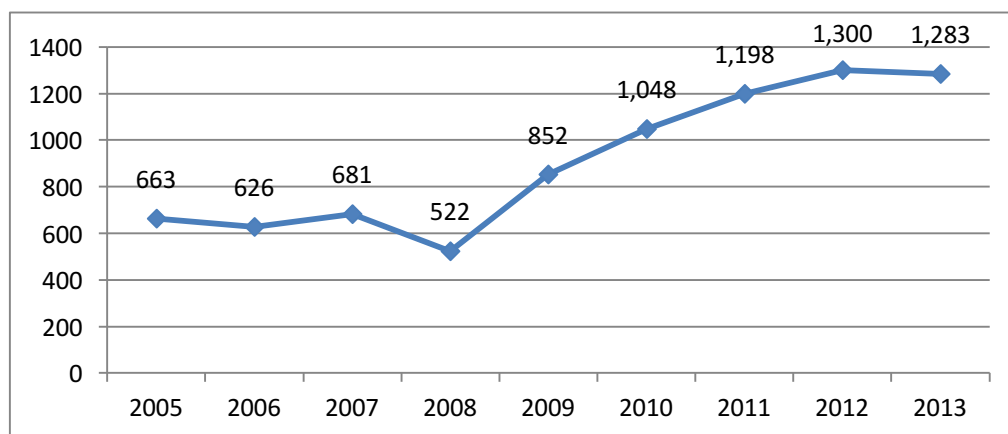
Types of Benefits we Certify and Groups we Monitor Yearly

2005	5 types	30, 31, 35, 1606, Guest Students
2006	6 types	30, 31, 35, 1606, Guest Students, 1607
2009	9 types	30, 31, 35, 1606, Guest Students, 1607 33, 33T, MyCAA,
2011	16 types	30, 31, 35, 1606, 1607 33, 33T, 33F, 33- Yellow Ribbon, MyCAA, Guest Students, Purple Heart Waiver, Army Tuition Waivers, AD, VRAP, Self pay Veterans
2012	17 types	30, 31, 35, 1606, 1607 33, 33T, 33F, 33- Yellow Ribbon, MyCAA, Guest Students, Purple Heart Waiver, Army Tuition Waivers, AD, VRAP, SAT, Self pay Veterans

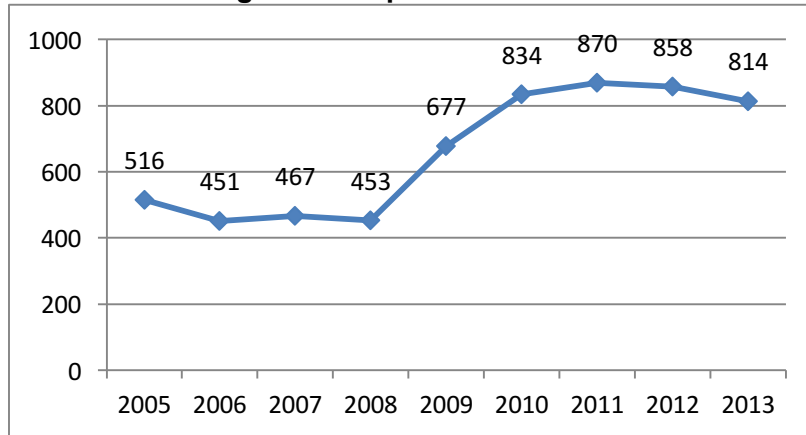
In addition to the above benefits monitored, we are now required to:

- Check 85/15 rule with each change of major by every student makes
- Monitor Exec Order Regulations and reports
- Report Veterans Graduation to VA and GoArmy
- Report Veterans Probation/Suspension Students to VA
- Report compliance to new VA tracking requirements
- Report VA Objective/Course codes
- Complete required VA Audit yearly
- Complete yearly Catalog Approval request from VA

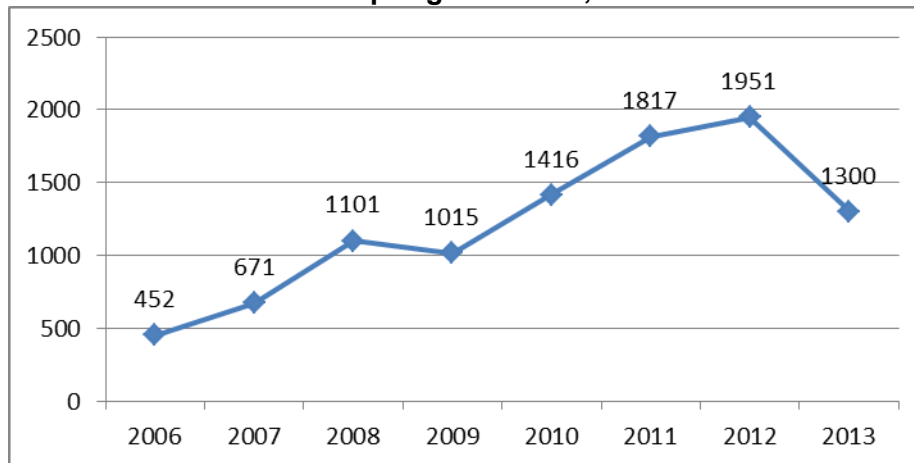
Total Veteran Enrollment per Semester - Fall Semester



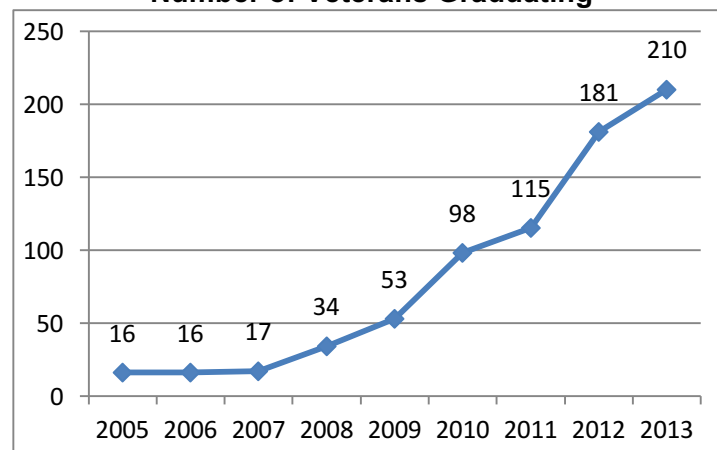
Veterans Using Benefits per Semester - Fall Semester



**Yearly Unduplicated Head Count - All Veterans
Summer to Spring Semester, Full Year**



Number of Veterans Graduating



We feel we retained our students longer, thus the drop in unduplicated yearly headcount. Fall total count and students using benefits experienced a small change, and graduation rates increased dramatically.

Veteran Enrollment by Campus - Fall Semester

Campus	2009	2010	2011	2012	2013
Highland Center	0	20	28	51	37
Internl Airport Center	16	21	19	14	18
Jordan Campus	115	149	150	196	196
Library Square Center	29	34	41	42	69
Meadowbrook Campus	38	85	110	19	18
Miller Campus	57	114	123	152	126
Off Campus	45	49	43	41	44
SLCC Online	213	261	236	271	361
South City Campus	167	240	242	245	256
Taylorsville Redwood	587	709	700	738	757
Westpointe	-	-	-	141	165

Programming or Service Highlights:

- Presented trainings/workshops for many groups to include:
 - SLCC Staff and Faculty
 - SLCC Faculty Conference
 - NAVPA Annual Conference
 - UCRAO Conference
- Provide extended VS services & Support at Taylorsville Redwood, South City and Westpointe campuses by VS employee and VetSuccess Counselor.
- Successfully Completed our Program Review
- Completed our 100% VA audit
- For the 3rd year we were rated as Best for Vets in Military Times
- For the 6th year received a plaque for Veteran Friendly Status
- Hosted the State School Certifying Officials for annual VA training
- Successfully co-hosted the National NAVPA Annual conference in Utah. During the conference Undersecretary Curtis Coy praised SLCC and our fine programs and success with our veterans.
- Darlene Head, SLCC Veterans Services, and Mary Keinz, DRC, received the 2014 Innovation of the year award for creating a unique partnership to better serve our veterans attending SLCC. We brought a DRC counselor down to our office to work with our veterans and changed her title to Veterans Accessibility Advisor. Use of the DRC services increased from 95 to 191 in less than one year due to our partnership. We will be presenting our partnership and success at the 2015 Innovators Conference in Boston, MA.
- Darlene Head received the 2014 Utah Campus Compact Community Engaged Staff member from the Thayne Center staff during the Thayne Centers annual celebration of service.
- The Veterans Graduation Dinner was very successful with more than 100 in attendance. We had one soldier who is currently deployed to Kosovo participate as his wife skyped him in to the ceremonies and received his graduation cords for him as he watched on.

- This year, we had 210 veterans and dependents graduate with 70 of the Veterans and 8 dependents graduating with Honors and High Honors. In 2007 we only had 16 graduates.
- To encourage Veterans to walk during Commencement, Veterans Services purchased the cap and gown this year for all Veterans. A couple of Veterans that had planned not going to walk but decided to because we purchased the cap and gown, have shared with us that they did not see before the importance of doing it, but because we felt it so important to purchase the items for them, they would go. And they are so glad they went and participating in Commencement was a great experience.
- The American Association of Collegiate Registrars and Admissions Officers (ACCRAO), a National Organization, asked Darlene Head to write the Introduction to their new book, Helping Veterans Succeed, a collaborative effort by many writers throughout the nation. The book was just published and is now for sale. Darlene was also asked to contribute a chapter in the book as a case study showing the success of the veterans program at SLCC.
- The second edition of From Combat to the Classroom was completed, published and being prepared to send to schools across the State. This book was written in partnership between two VA employees and Darlene Head from SLCC.
- The manager has attended many recruiting Yellow Ribbon Program and Education Fairs with the VA to let Veterans know who we are.
- IM paid for a year advertisement to be placed in a National Guard magazine to assist us in recruitment of new Veterans at SLCC.
- All employees have been nominated for the Staff Star award.

Assessment Highlights

Was not required to complete assessments for year due to Program Review