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# VALUE SCORING COLLABORATIVE REPORT 2022

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SCORING  
COLLABORATIVE

**Salt Lake Community College  
Results**

**Civic Engagement**

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# About VALUE and the VALUE Scoring Collaborative

VALUE (Valid Assessment of Learning in Undergraduate Education) is a campus-based assessment approach developed and led by the Association of American Colleges and Universities (AAC&U). VALUE rubrics provide needed tools to assess students' own authentic work, produced across students' diverse learning pathways, fields of study and institutions, to determine whether and how well students are meeting the levels of achievement in learning outcomes that both employers and faculty consider essential. Teams of faculty and other educational professionals from institutions across the country—two- and four-year, private and public, research and liberal arts, large and small—developed rubrics for sixteen Essential Learning Outcomes that all students need for success in work, citizenship, and life. The VALUE rubrics are being used to help institutions demonstrate, share, and assess student accomplishment of progressively more advanced learning.

The sixteen VALUE rubrics<sup>1</sup> are listed below (rubrics in **bold** are currently available for VALUE Scoring Collaborative scoring):

- **Civic Knowledge and Engagement—Local and Global,**
- Creative Thinking,
- **Critical Thinking,**
- **Ethical Reasoning and Action,**
- Foundations and Skills for Lifelong Learning,
- **Global Learning,**
- Information Literacy,
- Inquiry and Analysis,
- Integrative Learning,
- **Intercultural Knowledge and Competence,**
- Oral Communication,
- Problem Solving,
- **Quantitative Literacy,**
- Reading,
- Teamwork, and
- **Written Communication.**

Since their release in the fall of 2009, the rubrics have become a widely referenced and utilized form of assessment on campuses across the United States and internationally. Since 2014, over 724,000 individual VALUE rubrics have been downloaded from more than 5,895 organizations, including 2,867 colleges and universities. The VALUE rubrics have also been approved for use in meeting national standards for accountability (e.g., the Voluntary System of Accountability and the Degree Qualifications Profile) and are used in all regional and some professional self-study reports and reviews for accreditation.

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<sup>1</sup> To download these rubrics, please visit <https://www.aacu.org/value-rubrics>.

The VALUE approach to assessing student learning is philosophically, pedagogically, and methodologically complex. From its inception, VALUE has been guided by a core set of fundamental assumptions:<sup>2</sup>

- In order to achieve a high-quality education for all students, valid assessment data are needed to guide planning, teaching, and improvement. This means that the work students do in their courses and the cocurriculum is the best authentic representation of their learning.
- Colleges and universities seek to foster and assess learning outcomes beyond the three or four typically addressed by currently available standardized tests.
- Learning develops over time, is nonlinear, and should become more complex and sophisticated as students move through their curricular and cocurricular educational pathways within and among institutions toward a degree.
- Good practice in assessment requires multiple assessments over time.
- Assessment of student work in such high-impact educational practices (HIPs) as ePortfolios can inform programs and institutions on their progress in achieving expected goals for external reporting and, at the same time, provide faculty with information necessary to improve courses and pedagogy.

The VALUE Scoring Collaborative assessment results will provide actionable information about your students to enhance the learning environment at your institution while providing external validation of local campus learning assessment information. The Scoring Collaborative also includes additional capacity building resources for faculty, institutions, and policy makers on how to use VALUE evidence to support student success and effective pedagogy. Results can also strengthen existing programs—including transfer programs—to help students achieve and demonstrate key learning outcomes across guided learning pathways as part of general education or the majors. To find out more about the VALUE approach to assessment broadly and/or the history of the VALUE Scoring Collaborative specifically, please see AAC&U's publications *On Solid Ground*<sup>3</sup> and *We Have a Rubric for That: The VALUE Approach to Assessment*<sup>4</sup>.

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<sup>2</sup> See Rhodes, T.L. (2010). Valid assessment of learning in undergraduate education. In *rising to the challenge: Meaningful assessment of student learning* (pp. 16-25). Washington, DC: Association of American Colleges and Universities.

<sup>3</sup> <https://www.aacu.org/OnSolidGroundVALUE>

<sup>4</sup> <https://www.aacu.org/publications-research/publications/we-have-rubric>

# About this Report

This report contains your institution's scoring results for Civic Engagement. If you examined more than one outcome this year, you will receive a separate report on your other outcomes with detailed results. You will also receive several additional documents to help you interpret and share the results from this report, including your raw data, and a codebook to understanding your raw data.

The first section of the report provides background on the nature of the data generated by the VALUE Scoring Collaborative, including the rationale behind the report's analyses and data displays, as well as an explanation of how to interpret and utilize your institution's VALUE data and results. The next section of the report provides your results. This section includes an overview of your institution's administration summary: the outcomes you selected, sampling plan, number of artifacts and assignments, as well as various characteristics of your sample. Results are presented in this section in tabular format and graphs are presented in picture files in your folder. Overall scoring results are presented first. We then break down the results by Faculty Intention and Assignment Overall Purpose/Assignment Difficulty. Following this, we disaggregate the data by various demographic characteristics, such as sex, Pell eligibility, race/ethnicity, and credits completed.<sup>5</sup> Last, the report provides a guide to reflecting upon and making meaning of your results.

Why does the VALUE Scoring Collaborative present results in this manner? It is AAC&U's mission to advance the vitality and public standing of liberal education by making quality and equity the foundations for excellence in undergraduate education in service to democracy. In furtherance of this mission, AAC&U (1) champions faculty-engaged, evidence-based, sustainable models and strategies for promoting **quality** in undergraduate education and (2) advanced **equity** across higher education in service to academic excellence and social justice. At AAC&U, there is no quality without equity. That said, our research indicates that our member institutions often struggle with tracking and disaggregating data on student learning. Even campuses that have set equity goals to close gaps in achievement of student learning outcomes fail to consider the very data that defines success. By disaggregating the data generated by the VALUE Scoring Collaborative—wherever and whenever possible—AAC&U hopes to encourage institutions to follow suit in all their assessment work to ensure that all students are learning.

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<sup>5</sup> If all assignments were at the same level of difficulty, your report will not contain this information. Furthermore, if your institution did not provide the requisite assignment-level and/or demographic data to the VALUE Scoring Collaborative, your report will not contain these displays.

# Understanding the VALUE Scoring Collaborative Data

## What Kind of Data Are Produced by VALUE Rubrics?

VALUE rubrics generate data that may be considered categorical or qualitative, depending upon your purposes. Regardless, the following are true of the data:

- The data are descriptive in nature.
- The data are categorical—meaning that scorers put work into categories that are labeled both numerically (4, 3, 2, 1, and 0) and linguistically (Capstone, Milestone, and Benchmark).
- The categories are purposefully arranged in a developmental order; in other words, there is an intentional progression from Benchmark (1) to Milestone (2), Milestone (3), and Capstone (4). This is premised on a backward design approach of starting with the end in mind and planning back to the start to achieve this end. Additionally, this helps to orient scorers toward utilizing an assets-based, versus deficit-based, approach to scoring by having them focus on the potential for every piece of student work to demonstrate the highest possible level of learning.
- However, it is very important to remember that while the data generated using a VALUE rubric are ordinal (i.e., there is a logical, progressive order to the categories presented on the rubric), the data are not reflective of a true scale with equal intervals between each score.

## Why Isn't the VALUE Rubric a Scale?

The simplest answer to this question is that the distance between each “point” on the VALUE rubric may not be the same. In other words, the space between Benchmark (1) and Milestone (2) and the distance between Milestone (2) and Milestone (3) is not necessarily equidistant in the same way that the space between true numerical integers is the same on a number line.

Above all, the VALUE Scoring Collaborative firmly believes that presentations of the data should mirror this aspect of the rubrics. The following sections provide answers to frequently asked methodological questions about the VALUE data.

## The VALUE Scoring Collaborative Approach to Presenting Rubric Data

The unique nature of the VALUE data—data derived by more qualitative processes with output that lends itself to quantitative, statistical consideration—is both a strength and a challenge when it comes to data presentation. The VALUE Scoring Collaborative believes that the presentation of data generated by VALUE rubric scoring should reflect both the pedagogical and philosophical theories and constructs that support the development and use of the rubrics as well as methodological best practices. While each project partner and participating campus is free to present its data in whatever manner is most helpful to its intended audience(s), the VALUE Scoring Collaborative adheres to the following tenets in its display of VALUE rubric data:

- The display of data must mirror the structure of the rubrics, descending from 4 to 0 and emphasizing VALUE's assets-based versus deficits-based approach to scoring and scorer training.
- This display also reinforces the notion that these data do not represent an interval scale, but instead reflect categories of possible performance and learning whose values are better represented as ordinal.
- Do not, to the extent possible, show means in the absence of descriptive context as that reinforces the false notion of scale. As part of scorer training on the VALUE rubrics, individuals are "forced" to select a single performance level for each dimension. They must assign a student work product to a single, albeit ordered category of performance, not assign placement on a continuum or scale. Such ordinal data may be better described by medians, frequency distributions, and bar charts. Furthermore, this also implies that some statistical procedures may be more appropriate for analyzing the data generated from VALUE rubrics (e.g., analysis of variance, etc.) than others.
- Do not average the scores assigned to each dimension on a VALUE rubric to create a total score for the rubric. The power of the VALUE rubrics rests in the ability to focus attention on the specific learning addressed within each dimension; a total score for the rubric provides little diagnostic assistance to students or faculty. Furthermore, averaging across rubric dimensions makes methodological assumptions that are inappropriate when treating the VALUE data as ordinal.

## Additional Nuances of VALUE

As you interpret your VALUE Scoring Collaborative results, it is important to highlight specific nuances inherent in the data. The VALUE Scoring Collaborative does not see these nuances as limitations, but rather as important contextual facets of the data. Future work will attempt to address some of these facets, while others are simply reflective of the multiple moving parts that make VALUE a rich alternative to other modes for assessing student learning:

- First and foremost, depending on your sampling plan, your data are not necessarily generalizable to your entire institution. As such, extrapolating meaning and making inferences about the quality of learning at entire institution, state, or national levels is entirely inappropriate at this time.
- The sample of seventy-five to one hundred artifacts per outcome submitted by each school are sometimes too small relative to the size of the campus to allow for broad generalizations, even more so for those institutions experimenting with collecting student work at multiple credit levels.
- A “Zero” score on any piece of student work is best described as reflective of an *absence of evidence* of student learning for that specific criterion. That absence of evidence may be attributable to poor student performance, but it is also possible that the assignment from which the student work product was derived did not actually prompt the student to demonstrate skills or abilities in a particular area.
- By collecting a single work product from each student at different levels of their educational experience, there is no way to contextualize these data in terms of student growth and assign a value judgment to it either individually for the student or collectively for the institution or the project.
- When submitting student work products, faculty have the opportunity to indicate whether or not the assignment that generated the work product was designed to explicitly address each criterion of the rubric. That information is recorded in the VALUE database. Regardless of faculty intentionality, each work product is scored against all criteria on the rubric. The very design of the undergraduate curricula assumes students will leverage their learning from across the totality of their experiences, integrating prior knowledge, skills, and abilities into new, novel situations—be it a new course, participation in a high-impact practice, or the first job after graduation. Or, to put it more simply, students often exceed expectations and should be given the opportunity to do so.



# Interpreting and Utilizing Your Results

## Interpreting Your VALUE Scoring Collaborative Results

As stated previously, The VALUE approach to assessing student learning is philosophically, pedagogically, and methodologically complex. Given this complexity, much of the emphasis of VALUE work has focused on establishing its methodological soundness. This complexity must be reflected in the appropriate analysis of the data as well as in the presentation and visualization of results.

Also stated previously, the VALUE rubrics were purposefully designed to reflect an assets-based—versus deficit-focused—approach to assessing student learning (i.e., let’s focus on what students can do and build from that solid base). The rubric “descends” from the level-four Capstone to the level-one Benchmark when reading from left to right; when scorers are trained to assess student work using the VALUE rubrics, they begin at the highest levels of the rubric, working from the assumption that all students have the potential for achieving Capstone-level work. In this way, scorers immediately orient themselves to the learning that is possible.

The data displays presented comply with the key points delineated earlier. We provide both numbers and percentages<sup>6</sup> of students scoring at each level of performance on each dimension of the rubric—we do not list averages across dimensions. Data tables in the results section mirror the assets-based, developmental structure of the rubrics themselves, with the highest level of performance, Capstone (4), displayed first and the lowest level of performance, Benchmark (1) displayed last. Zero (0) indicates an absence of evidence and is displayed separately in the far-right column of the tables.

Your VALUE results are also disaggregated by assignment characteristics and demographic characteristics. Assignment characteristics may include both the faculty intention indicator described above (whether faculty intended the assignment to target this dimension of this particular learning outcome), as well as a measure of assignment difficulty. Faculty were asked to rate each assignment’s level of difficulty on a scale of 1-8. Scores of 1 and 2 represent a level where an outcome was “Introduced;” Scores of 3 and 4 represent a level where an outcome was “Practiced;” scores of 5 and 6 represent a level where an outcome was “Reinforced;” and scores of 7 and 8 represent a level where students should have an opportunity to demonstrate “Mastery.” To read more about faculty intention and assignment outcomes, please read *It’s the Assignments*<sup>7</sup>.

<b>Introduce</b> <i>Assignment designed to introduce the outcome</i>		<b>Practice</b> <i>Assignment designed to afford student practice with the outcome</i>		<b>Reinforce</b> <i>Assignment designed to reinforce previously practiced outcome</i>		<b>Mastery</b> <i>Assignment designed for students to demonstrate level of mastery of the outcome</i>	
1	2	3	4	5	6	7	8

<sup>6</sup> Please note: All percentages are rounded to the nearest whole number, which will account for any rounding errors where the percentages do not add up to 100%.

<sup>7</sup> Daniel F. Sullivan & Kate Drezek McConnell (2018) *It’s the Assignments—A Ubiquitous and Inexpensive Strategy to Significantly Improve Higher-Order Learning*, *Change: The Magazine of Higher Learning*, 50:5, 16-23, DOI: [10.1080/00091383.2018.1510257](https://doi.org/10.1080/00091383.2018.1510257)

Demographic characteristics displayed in this report may include sex, race/ethnicity, Pell eligibility, and/or credits completed. Like your overall results, a complete breakdown of scores for each dimension by demographic characteristics is displayed in a table format in Results section.

## Utilizing Your VALUE Scoring Collaborative Results

Before discussing how to use VALUE data and results, it is important to assert how they should not be used. This system is not designed to publicly judge the effectiveness of individual faculty members. VALUE has one goal: to help all students achieve the levels of proficiency necessary for success in work and in life. It takes faculty and programs working collectively to help students achieve high levels of demonstrated accomplishment. As an institution gathers solid evidence of what teaching and learning practices consistently lead to required proficiency, faculty will be more likely to adopt those evidence-based practices. The process of continuous improvement built into the VALUE project, in other words, is based on carrots and not sticks.

The VALUE Scoring Collaborative makes no attempt to set specific threshold or target scores for achievement at two- and four-year institutions. That said, the rubrics reflect the collective best thinking and ambitions for learning within higher education in the United States, so it is not unreasonable to say that scores at the two Milestone levels are appropriate for students who have completed the majority of their coursework for an associate's degree, and that scores moving up from Milestone (3) to Capstone (4) are appropriate for those on the cusp of completing a baccalaureate degree. Indeed, some users have indicated that the Capstone level may be viewed as aspirational for many students, but necessary as a goal to encourage students' and faculty's best work. The purpose in presenting the data is not to create specious comparisons but rather to provide evidence of an **emerging landscape of learning** for the participating institutions that can serve as a useful touchstone for institutions to understand their own students' performance in relation to the project.

Individual institutions, of course, are welcomed and encouraged to undertake a study focusing on key proficiencies of the learning outcomes from the VALUE initiative. An institution can decide, for example, to measure the development of students' critical thinking and written communication through the general education curriculum. A team of faculty members and others can assess authentic, problem-centered student work at the beginning, middle, and end of that series of courses, measuring the aggregate improvement in those two skills over time. If institutional leaders and faculty decide the level of development is lower than expected, they can target where interventions can be included in courses and assignments and assess the learning again after those changes take place. For example, assignments may be modified to elicit specific learning improvements to see if improvement occurs, or they may be changed to include evidence-based high-impact teaching and learning practices that tend to lead to better learning outcomes. Such a criterion-referenced approach helps to put the landscape described by VALUE into context and helps to frame the next phase of VALUE work.

# Administration Summary

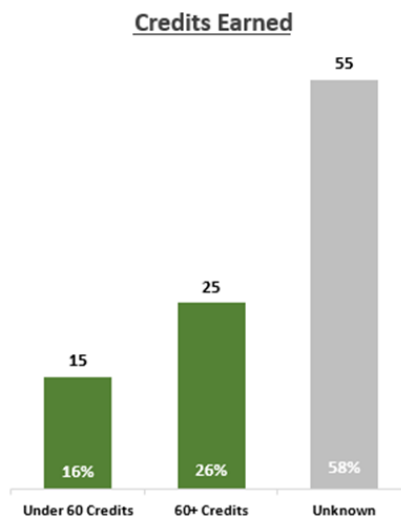
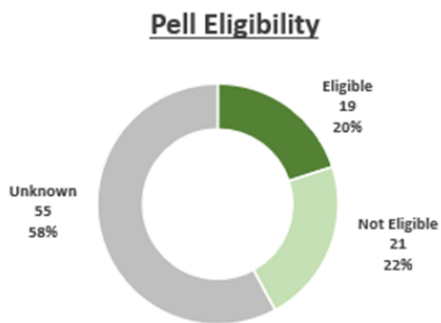
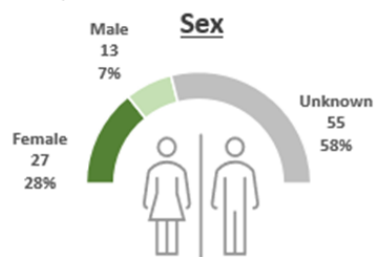
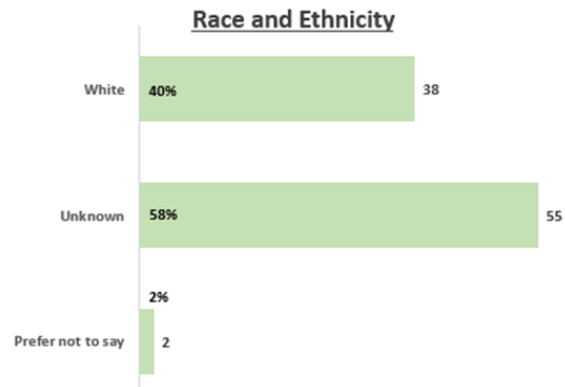
Your Outcome: **Civic Engagement**

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<b>95</b>	<b>Artifacts Submitted</b>
<b>8</b>	<b>Assignments</b>

## Your Student Demographics

This section provides a snapshot of the student population of your sample, including both percentages and number of artifacts.



# Results

For Civic Engagement, each artifact you submitted was scored by trained, certified VALUE scorers, with each dimension scored twice. In order to reach our final VALUE Scoring Collaborative-certified score, we performed several different calculations. For artifacts in which the majority of dimensions received a similar score (less than two apart), we calculated the average of the two scores and rounded up to the nearest whole number.<sup>8</sup> Artifacts for which the two scores notably disagreed (in that the majority of dimensions received scores more than two apart) underwent a separate process. These artifacts were given a third score from another certified VALUE scorer. These triple-scored artifacts were then analyzed for patterns to determine the nature of the “true” score. The third score tended to fall in the middle of the two discrepant scores; as a result, we used the same calculation rules we established for the rest of the non-zero scores--averaging the two original scores and rounding up to the nearest whole number.

For any given dimension, artifacts which contain a zero from either of the two scores received a score of zero overall for that dimension rather than averaging the two scores and rounding up to the nearest whole number. The rationale for doing so is to highlight all instances where at least one score argued that there was **an absence of evidence** (score of 0) of any student learning on that dimension.<sup>9</sup> Whenever two scorers notably disagreed regarding an absence of evidence (in that scorers were more than two performance levels apart, with one scorer assigning a zero), these artifacts were also given a third score from another certified VALUE scorer, with the final scores for the artifact being adjudicated in the same manner as described above.

What follows provides a snapshot of your student artifact scores based upon the assignment-level and demographic data provided by your institution.

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<sup>8</sup> Please see previous section “The VALUE Scoring Collaborative Approach to Presenting Rubric Data” for an explanation to why the final score is averaged and rounded up.

<sup>9</sup> Please see previous section “Additional Nuances of VALUE” for explanation of absence of evidence and scores of zero

## Civic Engagement Overall Results

	Capstone 4		Milestones				Benchmark 1		Total with Evidence (4, 3, 2, 1)		Total with Evidence Versus No Evidence (4, 3, 2, 1) 0			
	n	%	3		2		1		n	100%	(4, 3, 2, 1)		0	
			n	%	n	%	n	%			n	%	n	%
Diversity of Communities and Cultures	0	0%	2	3%	49	77%	13	20%	64	100%	64	67%	31	33%
Analysis of Knowledge	0	0%	1	2%	45	69%	19	29%	65	100%	65	68%	30	32%
Civic Identity and Commitment	0	0%	3	4%	54	79%	11	16%	68	100%	68	72%	27	28%
Civic Communication	0	0%	1	2%	29	44%	36	55%	66	100%	66	69%	29	31%
Civic Action and Reflection	0	0%	1	2%	41	65%	21	33%	63	100%	63	66%	32	34%
Civic Contexts/Structures	0	0%	1	2%	26	39%	39	59%	66	100%	66	69%	29	31%

## Civic Engagement Results by Faculty Intention

	Capstone 4		Milestones 3		2		Benchmark 1		Total with Evidence (4, 3, 2, 1)		Total with Evidence Versus No Evidence (4, 3, 2, 1)			
	n	%	n	%	n	%	n	%	n	%	n	%	n	%
<b>Intended</b>														
Diversity of Communities and Cultures	0	0%	0	0%	17	85%	3	15%	20	100%	20	67%	10	33%
Civic Identity and Commitment	0	0%	1	5%	17	85%	2	10%	20	100%	20	67%	10	33%
Civic Action and Reflection	0	0%	0	0%	14	74%	5	26%	19	100%	19	63%	11	37%
Civic Contexts/Structures	0	0%	0	0%	11	58%	8	42%	19	100%	19	63%	11	37%
<b>Not Intended</b>														
Diversity of Communities and Cultures	0	0%	1	20%	4	80%	0	0%	5	100%	5	50%	5	50%
Civic Identity and Commitment	0	0%	0	0%	6	75%	2	25%	8	100%	8	80%	2	20%
Civic Action and Reflection	0	0%	0	0%	4	67%	2	33%	6	100%	6	60%	4	40%
Civic Contexts/Structures	0	0%	0	0%	4	57%	3	43%	7	100%	7	70%	3	30%

## Civic Engagement

### Results by Assignment Level/Assignment “Difficulty”

	Capstone 4		Milestones 3		2		Benchmark 1		Total with Evidence (4, 3, 2, 1)		Total with Evidence Versus No Evidence			
	n	%	n	%	n	%	n	%	n	%	(4, 3, 2, 1)		0	
	n	%	n	%	n	%	n	%	n	%	n	%	n	%
<b>Practice (3-4)</b>														
Diversity of Communities and Cultures	0	0%	0	0%	6	100%	0	0%	6	100%	6	60%	4	40%
Analysis of Knowledge	0	0%	1	13%	7	88%	0	0%	8	100%	8	80%	2	20%
Civic Identity and Commitment	0	0%	0	0%	6	75%	2	25%	8	100%	8	80%	2	20%
Civic Communication	0	0%	0	0%	5	63%	3	38%	8	100%	8	80%	2	20%
Civic Action and Reflection	0	0%	0	0%	4	67%	2	33%	6	100%	6	60%	4	40%
Civic Contexts/Structures	0	0%	0	0%	4	57%	3	43%	7	100%	7	70%	3	30%
<b>Reinforce (5-6)</b>														
Diversity of Communities and Cultures	0	0%	0	0%	7	88%	1	13%	8	100%	8	50%	8	50%
Analysis of Knowledge	0	0%	0	0%	8	100%	0	0%	8	100%	8	50%	8	50%
Civic Identity and Commitment	0	0%	0	0%	7	78%	2	22%	9	100%	9	56%	7	44%
Civic Communication	0	0%	0	0%	2	25%	6	75%	8	100%	8	50%	8	50%
Civic Action and Reflection	0	0%	0	0%	3	38%	5	63%	8	100%	8	50%	8	50%
Civic Contexts/Structures	0	0%	0	0%	1	13%	7	88%	8	100%	8	50%	8	50%
<b>Mastery (7-8)</b>														
Diversity of Communities and Cultures	0	0%	1	9%	8	73%	2	18%	11	100%	11	79%	3	21%
Analysis of Knowledge	0	0%	0	0%	10	91%	1	9%	11	100%	11	79%	3	21%
Civic Identity and Commitment	0	0%	1	9%	10	91%	0	0%	11	100%	11	79%	3	21%
Civic Communication	0	0%	0	0%	7	64%	4	36%	11	100%	11	79%	3	21%
Civic Action and Reflection	0	0%	0	0%	11	100%	0	0%	11	100%	11	79%	3	21%
Civic Contexts/Structures	0	0%	0	0%	10	91%	1	9%	11	100%	11	79%	3	21%



## Civic Engagement Results by Sex

	Capstone 4		Milestones				Benchmark 1		Total with Evidence (4, 3, 2, 1)		Total with Evidence Versus No Evidence (4, 3, 2, 1)      0			
	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%
<b>Female</b>														
Diversity of Communities and Cultures	0	0%	0	0%	17	89%	2	11%	19	100%	19	70%	8	30%
Analysis of Knowledge	0	0%	1	5%	18	90%	1	5%	20	100%	20	74%	7	26%
Civic Identity and Commitment	0	0%	0	0%	18	90%	2	10%	20	100%	20	74%	7	26%
Civic Communication	0	0%	0	0%	11	55%	9	45%	20	100%	20	74%	7	26%
Civic Action and Reflection	0	0%	0	0%	14	74%	5	26%	19	100%	19	70%	8	30%
Civic Contexts/Structures	0	0%	0	0%	13	65%	7	35%	20	100%	20	74%	7	26%
<b>Male</b>														
Diversity of Communities and Cultures	0	0%	1	17%	4	67%	1	17%	6	100%	6	46%	7	54%
Analysis of Knowledge	0	0%	0	0%	7	100%	0	0%	7	100%	7	54%	6	46%
Civic Identity and Commitment	0	0%	1	13%	5	63%	2	25%	8	100%	8	62%	5	38%
Civic Communication	0	0%	0	0%	3	43%	4	57%	7	100%	7	54%	6	46%
Civic Action and Reflection	0	0%	0	0%	4	67%	2	33%	6	100%	6	46%	7	54%
Civic Contexts/Structures	0	0%	0	0%	2	33%	4	67%	6	100%	6	46%	7	54%

## Civic Engagement Results by Pell Eligibility

	Capstone 4		Milestones				Benchmark 1		Total with Evidence (4, 3, 2, 1)		Total with Evidence Versus No Evidence			
	n	%	3		2		1		n	%	(4, 3, 2, 1)		0	
			n	%	n	%	n	%			n	%	n	%
<b>Pell Eligible</b>														
Diversity of Communities and Cultures	0	0%	0	0%	11	92%	1	8%	12	100%	12	63%	7	37%
Analysis of Knowledge	0	0%	0	0%	14	100%	0	0%	14	100%	14	74%	5	26%
Civic Identity and Commitment	0	0%	0	0%	12	80%	3	20%	15	100%	15	79%	4	21%
Civic Communication	0	0%	0	0%	8	57%	6	43%	14	100%	14	74%	5	26%
Civic Action and Reflection	0	0%	0	0%	9	75%	3	25%	12	100%	12	63%	7	37%
Civic Contexts/Structures	0	0%	0	0%	8	62%	5	38%	13	100%	13	68%	6	32%
<b>Non-Pell Eligible</b>														
Diversity of Communities and Cultures	0	0%	1	8%	10	77%	2	15%	13	100%	13	62%	8	38%
Analysis of Knowledge	0	0%	1	8%	11	85%	1	8%	13	100%	13	62%	8	38%
Civic Identity and Commitment	0	0%	1	8%	11	85%	1	8%	13	100%	13	62%	8	38%
Civic Communication	0	0%	0	0%	6	46%	7	54%	13	100%	13	62%	8	38%
Civic Action and Reflection	0	0%	0	0%	9	69%	4	31%	13	100%	13	62%	8	38%
Civic Contexts/Structures	0	0%	0	0%	7	54%	6	46%	13	100%	13	62%	8	38%

## Civic Engagement Results by Credits Completed

	Capstone 4		Milestones				Benchmark 1		Total with Evidence (4, 3, 2, 1)		Total with Evidence Versus No Evidence (4, 3, 2, 1)      0			
	n	%	n	%	n	%	n	%	n	%	n	n	%	
<b>Less than 60 credit hours completed</b>														
Diversity of Communities and Cultures	0	0%	0	0%	6	86%	1	14%	7	100%	7	47%	8	53%
Analysis of Knowledge	0	0%	0	0%	7	100%	0	0%	7	100%	7	47%	8	53%
Civic Identity and Commitment	0	0%	0	0%	6	75%	2	25%	8	100%	8	53%	7	47%
Civic Communication	0	0%	0	0%	2	29%	5	71%	7	100%	7	47%	8	53%
Civic Action and Reflection	0	0%	0	0%	3	43%	4	57%	7	100%	7	47%	8	53%
Civic Contexts/Structures	0	0%	0	0%	2	29%	5	71%	7	100%	7	47%	8	53%
<b>60+ credit hours completed</b>														
Diversity of Communities and Cultures	0	0%	1	6%	15	83%	2	11%	18	100%	18	72%	7	28%
Analysis of Knowledge	0	0%	1	5%	18	90%	1	5%	20	100%	20	80%	5	20%
Civic Identity and Commitment	0	0%	1	5%	17	85%	2	10%	20	100%	20	80%	5	20%
Civic Communication	0	0%	0	0%	12	60%	8	40%	20	100%	20	80%	5	20%
Civic Action and Reflection	0	0%	0	0%	15	83%	3	17%	18	100%	18	72%	7	28%
Civic Contexts/Structures	0	0%	0	0%	13	68%	6	32%	19	100%	19	76%	6	24%

## Next Steps

This section is designed to serve as a guide to help you reflect on what your VALUE Scoring Collaborative results say about student learning on your campus. It is designed to be used in conjunction with your VALUE Scoring Collaborative Institutional Reports. You can also use this tool in a group setting. For example, if you have a committee charged with overseeing student learning outcomes or assessment work, these questions will foster productive discussions among such groups. If your campus selected multiple learning outcomes, you may want to hold separate discussions for each learning outcome.

### General Reflection

- As you examined your results, did you see anything you expected? Anything that was surprising?
- What implications do these results have for your program? Your institution?
  - Resource implications?
  - Policy implications?
  - Implications for assignment design?
  - Implications for teaching?
  - Implications for future assessment design?
- If you sampled students who are earlier in their college career (less than 75% of credits completed)—what do your results tell you about what your students have learned so far? What they still need to learn? Where they need to improve?
- If you sampled students who are later in their college career (more than 75% of credits completed), what do your results tell you about the overall learning experience at your institution? Is there one particular area that students excelled in? Is there one particular area that students fell short in?

## Demographics and Equity Implications

- If you provided demographic data, first compare your VALUE Scoring Collaborative sample to your overall institutional demographics. Is your sample representative? If not, how does your sample differ from your overall population of students?
- Now take a look at your results broken out by demographic characteristics. Do you notice any disparities or patterns across groups?
  - Sex
  - Race/ethnicity?
  - Pell eligibility?
- If you noticed any gaps across demographic groups, were these surprising to you? Have you seen any other evidence on your campus that might also suggest there are equity gaps among various groups of students?
- Consider the implications of any equity gaps across demographic groups—what do these mean for learning on your campus? For teaching (e.g., assignment design)? For how teaching and learning environments are organized (e.g. participation in high impact practices, advanced levels of work)?

## Sharing Your Results

- Who needs to see your VALUE Scoring Collaborative results? Examples of stakeholder groups you might need to share these results with include:
  - Provosts
  - Deans
  - Assessment committee
  - Faculty whose assignments were sampled
  - Faculty senate or other governing body
  - Curriculum committee in a department or general education program
  - Students
- How are you planning to share your results with each of those groups?
- Are there particular data points that are more salient for one group vs. another?
- Do you need to display the results in different ways for each group?

## Appendix A: Your VALUE Rubric

# Your VALUE Rubric

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## Civic Engagement

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# Civic Engagement VALUE RUBRIC

The VALUE rubrics were developed by teams of faculty experts representing colleges and universities across the United States through a process that examined many existing campus rubrics and related documents for each learning outcome and incorporated additional feedback from faculty. The rubrics articulate fundamental criteria for each learning outcome, with performance descriptors demonstrating progressively more sophisticated levels of attainment. The rubrics are intended for institutional-level use in evaluating and discussing student learning, not for grading. The core expectations articulated in all 16 of the VALUE rubrics can and should be translated into the language of individual campuses, disciplines, and even courses. The utility of the VALUE rubrics is to position learning at all undergraduate levels within a basic framework of expectations such that evidence of learning can be shared nationally through a common dialog and understanding of student success.

#### Definition

Civic engagement is “working to make a difference in the civic life of our communities and developing the combination of knowledge, skills, values and motivation to make that difference. It means promoting the quality of life in a community, through both political and non-political processes” (Ehrlich, 2000, p. vi; Ehrlich, T. [Ed.]. [2000]. *Civic responsibility and higher education*. Oryx Press.). In addition, civic engagement encompasses actions wherein individuals participate in activities of personal and public concern that are both individually life enriching and socially beneficial to the community.

#### Framing Language

Preparing graduates for their public lives as citizens, members of communities, and professionals in society has historically been a responsibility of higher education. Yet the outcome of a civic-minded graduate is a complex concept. Civic learning outcomes are framed by personal identity and commitments, disciplinary frameworks and traditions, pre-professional norms and practice, and the mission and values of colleges and universities. This rubric is designed to make the civic learning outcomes more explicit. Civic engagement can take many forms, from individual volunteerism to organizational involvement to electoral participation. For students this could include community-based learning through service-learning classes, community-based research, or service within the community. Multiple types of work samples or collections of work may be utilized to assess this, such as:

- The student creates and manages a service program that engages others (such as youth or members of a neighborhood) in learning about and taking action on an issue they care about. In the process, the student also teaches and models processes that engage others in deliberative democracy, in having a voice, participating in democratic processes, and taking specific actions to affect an issue.
- The student researches, organizes, and carries out a deliberative democracy forum on a particular issue, one that includes multiple perspectives on that issue and how best to make positive change through various courses of public action. As a result, other students, faculty, and community members are engaged to take action on an issue.
- The student works on and takes a leadership role in a complex campaign to bring about tangible changes in the public’s awareness or education on a particular issue, or even a change in public policy. Through this process, the student demonstrates multiple types of civic action and skills.
- The student integrates their academic work with community engagement, producing a tangible product (piece of legislation or policy, a business, building or civic infrastructure, water quality or scientific assessment, needs survey, research paper, service program, or organization) that has engaged community constituents and responded to community needs and assets through the process.

In addition, the nature of this work lends itself to opening up the review process to include community constituents that may be a part of the work, such as teammates, colleagues, community/agency members, and those served or collaborating in the process.



## Civic Engagement VALUE RUBRIC, con't.

#### Glossary

*The definitions that follow were developed to clarify terms and concepts used in this rubric only.*

- **Civic identity:** When one sees her or himself as an active participant in society with a strong commitment and responsibility to work with others towards public purposes.
- **Service-learning class:** A course-based educational experience in which students participate in an organized service activity and reflect on the experience in such a way as to gain further understanding of course content, a broader appreciation of the discipline, and an enhanced sense of personal values and civic responsibility.
- **Communication skills:** Listening, deliberation, negotiation, consensus building, and productive use of conflict.
- **Civic life:** The public life of the citizen concerned with the affairs of the community and nation as contrasted with private or personal life, which is devoted to the pursuit of private and personal interests.
- **Politics:** A process by which a group of people, whose opinions or interests might be divergent, reach collective decisions that are generally regarded as binding on the group and enforced as common policy. Political life enables people to accomplish goals they could not realize as individuals. Politics necessarily arises whenever groups of people live together, since they must always reach collective decisions of one kind or another.
- **Government:** "The formal institutions of a society with the authority to make and implement binding decisions about such matters as the distribution of resources, allocation of benefits and burdens, and the management of conflicts" (Retrieved from the Center for Civic Engagement website, May 5, 2009)
- **Civic/community contexts:** Organizations, movements, campaigns, a place or locus where people and/or living creatures inhabit, which may be defined by a locality (school, national park, non-profit organization, town, state, nation) or defined by shared identity (i.e., African-Americans, North Carolinians, Americans, the Republican or Democratic Party, refugees, etc.). In addition, contexts for civic engagement may be defined by a variety of approaches intended to benefit a person, group, or community, including community service or volunteer work, academic work.



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# Civic Engagement VALUE RUBRIC, con't.

## CIVIC ENGAGEMENT VALUE RUBRIC

For more information, please contact [value@aacu.org](mailto:value@aacu.org)

Evaluators are encouraged to assign a zero to any work sample or collection of work that does not meet benchmark (cell one) level performance.

	Capstone 4	Milestones		Benchmark 1
		3	2	
<b>Diversity of Communities and Cultures</b>	Demonstrates evidence of adjustment in own attitudes and beliefs because of working within and learning from diversity of communities and cultures. Promotes others' engagement with diversity.	Reflects on how own attitudes and beliefs are different from those of other cultures and communities. Exhibits curiosity about what can be learned from diversity of communities and cultures.	Has awareness that own attitudes and beliefs are different from those of other cultures and communities. Exhibits little curiosity about what can be learned from diversity of communities and cultures.	Expresses attitudes and beliefs as an individual, from a one-sided view. Is indifferent or resistant to what can be learned from diversity of communities and cultures.
<b>Analysis of Knowledge</b>	Connects and extends knowledge (facts, theories, etc.) from one's own academic study/field/discipline to civic engagement and to one's own participation in civic life, politics, and government.	Analyzes knowledge (facts, theories, etc.) from one's own academic study/field/discipline making relevant connections to civic engagement and to one's own participation in civic life, politics, and government.	Begins to connect knowledge (facts, theories, etc.) from one's own academic study/field/discipline to civic engagement and to one's own participation in civic life, politics, and government.	Begins to identify knowledge (facts, theories, etc.) from one's own academic study/field/discipline that is relevant to civic engagement and to one's own participation in civic life, politics, and government.
<b>Civic Identity and Commitment</b>	Provides evidence of experience in civic-engagement activities and describes what she/he has learned about her or himself as it relates to a reinforced and clarified sense of civic identity and continued commitment to public action.	Provides evidence of experience in civic-engagement activities and describes what she/he has learned about her or himself as it relates to a growing sense of civic identity and commitment.	Evidence suggests involvement in civic-engagement activities is generated from expectations or course requirements rather than from a sense of civic identity.	Provides little evidence of her/his experience in civic-engagement activities and does not connect experiences to civic identity.
<b>Civic Communication</b>	Tailors communication strategies to effectively express, listen, and adapt to others to establish relationships to further civic action.	Effectively communicates in civic context, showing ability to do all of the following: express, listen, and adapt ideas and messages based on others' perspectives.	Communicates in civic context, showing ability to do more than one of the following: express, listen, and adapt ideas and messages based on others' perspectives.	Communicates in civic context, showing ability to do one of the following: express, listen, and adapt ideas and messages based on others' perspectives.
<b>Civic Action and Reflection</b>	Demonstrates independent experience and <i>shows initiative in team leadership</i> of complex or multiple civic engagement activities, accompanied by reflective insights or analysis about the aims and accomplishments of one's actions.	Demonstrates independent experience and <i>team leadership</i> of civic action, with reflective insights or analysis about the aims and accomplishments of one's actions.	Has clearly <i>participated</i> in civically focused actions and begins to reflect or describe how these actions may benefit individual(s) or communities.	Has <i>experimented</i> with some civic activities but shows little internalized understanding of their aims or effects and little commitment to future action.
<b>Civic Contexts/ Structures</b>	Demonstrates ability and commitment to <i>collaboratively work across and within</i> community contexts and structures to <i>achieve a civic aim</i> .	Demonstrates ability and commitment to work actively <i>within</i> community contexts and structures to <i>achieve a civic aim</i> .	Demonstrates experience identifying intentional ways to <i>participate</i> in civic contexts and structures.	Experiments with civic contexts and structures, <i>tries out a few</i> to see <i>what fits</i> .



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# Appendix B: Anatomy of a VALUE Rubric

Learning Outcome → **CRITICAL THINKING VALUE RUBRIC**  
 For more information, please contact [value@aacu.org](mailto:value@aacu.org)

The VALUE rubrics were developed by teams of faculty experts representing colleges and universities across the United States through a process that examined many existing campus rubrics and related documents for each learning outcome and incorporated additional feedback from faculty. The rubrics articulate fundamental criteria for each learning outcome, with performance descriptors demonstrating progressively more sophisticated levels of attainment. The rubrics are intended for institutional-level use in evaluating and discussing student learning, not for grading. The core expectations articulated in all 16 of the VALUE rubrics can and should be translated into the language of individual campuses, disciplines, and even courses. The utility of the VALUE rubrics is to position learning at all undergraduate levels within a basic framework such that evidence of learning can be shared nationally through a common dialog and understanding of student success.

**Definition**

Critical thinking is a habit of mind characterized by the comprehensive exploration of issues, ideas, artifacts, and events before accepting or formulating an opinion or conclusion.

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**Framing Language**

This rubric is designed to be transdisciplinary, reflecting the recognition that success in all disciplines requires habits of inquiry and analysis that share common attributes. Further, research suggests that successful critical thinkers from all disciplines increasingly need to be able to apply those habits in various and changing situations encountered in all walks of life.

This rubric is designed for use with many different types of assignments and the suggestions here are not an exhaustive list of thinking can be demonstrated in assignments that require students to complete analyses of text, data, or issues. Assignments presentation mode might be especially useful in some fields. If insight into the process components of critical thinking (e.g., how processes were evaluated regardless of whether they were included in the product) is important, assignments focused on student reflection might be especially illuminating.

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**Glossary**

*The definitions that follow were developed to clarify terms and concepts used in this rubric only.*

- Ambiguity:** Information that may be interpreted in more than one way.
- Assumptions:** Ideas, conditions, or beliefs (often implicit or unstated) that are "taken for granted or accepted as true without proof." (Quoted from [www.dictionary.reference.com/browse/assumptions](http://www.dictionary.reference.com/browse/assumptions))
- Context:** The historical, ethical, political, cultural, environmental, or circumstantial settings or conditions that influence and complicate the consideration of any issues, ideas, artifacts, and events.
- Literal meaning:** Interpretation of information exactly as stated. For example, "she was green with envy" would be interpreted to mean that her skin was green.
- Metaphor:** Information that is (intended to be) interpreted in a non-literal way. For example, "she was green with envy" is intended to convey an intensity of emotion, not a skin color.

Glossary

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Learning Outcome → **CRITICAL THINKING VALUE RUBRIC**  
 For more information, please contact [value@aacu.org](mailto:value@aacu.org)

Evaluators are encouraged to assign a zero to any work sample or collection of work that does not meet benchmark (cell one) level performance.

Levels (4,3,2,1,0)	Capstone		Milestones		Benchmark
	4	3	2	1	1
<b>Explanation of issues</b>	Issue/problem-to-be-considered critically is stated clearly and described comprehensively, delivering all relevant information necessary for full understanding.	Issue/problem-to-be-considered critically is stated, described, and clarified so that understanding is not seriously impeded by omissions.	Issue/problem-to-be-considered critically is stated but description leaves some terms undefined, ambiguities unexplored, boundaries undetermined, and/or backgrounds unknown.	Issue/problem-to-be-considered critically is stated without clarification or description.	Issue/problem-to-be-considered critically is stated without clarification or description.
<b>Evidence</b> <i>Selecting and using information to investigate a point of view or conclusion</i>	Information is taken from source(s) with enough interpretation/evaluation to develop a comprehensive analysis or synthesis. Viewpoints of experts are questioned thoroughly.	Information is taken from source(s) with enough interpretation/evaluation to develop a coherent analysis or synthesis. Viewpoints of experts are subject to questioning.	Information is taken from source(s) with some interpretation/evaluation, but not enough to develop a coherent analysis or synthesis. Viewpoints of experts are taken as mostly fact, with little questioning.	Information is taken from source(s) without any interpretation/evaluation. Viewpoints of experts are taken as fact, without question.	Information is taken from source(s) without any interpretation/evaluation. Viewpoints of experts are taken as fact, without question.
<b>Influence of context and assumptions</b>	Thoroughly (systematically and methodically) analyzes own and others' assumptions and carefully evaluates the relevance of contexts when presenting a position.	Identifies own and others' assumptions and several relevant contexts when presenting a position.	Questions some assumptions. Identifies several relevant contexts when presenting a position. May be more aware of others' assumptions than one's own (or vice versa).	Shows an emerging awareness of present assumptions (sometimes labels assertions as assumptions). Begins to identify some contexts when presenting a position.	Shows an emerging awareness of present assumptions (sometimes labels assertions as assumptions). Begins to identify some contexts when presenting a position.
<b>Student's position</b> (perspective, thesis/hypothesis)	Specific position (perspective, thesis/hypothesis) is imaginative, taking into account the complexities of an issue. Limits of position (perspective, thesis/hypothesis) are acknowledged. Others' points of view are synthesized within position (perspective, thesis/hypothesis).	Specific position (perspective, thesis/hypothesis) takes into account the complexities of an issue. Others' points of view are acknowledged within position (perspective, thesis/hypothesis).	Specific position (perspective, thesis/hypothesis) acknowledges different sides of an issue.	Specific position (perspective, thesis/hypothesis) is stated but is simplistic and obvious.	Specific position (perspective, thesis/hypothesis) is stated but is simplistic and obvious.
<b>Conclusions and related outcomes</b> (implications and consequences)	Conclusions and related outcomes (consequences and implications) are logical and reflect student's informed evaluation and ability to place evidence and perspectives discussed in priority order.	Conclusion is logically tied to a range of information, including opposing viewpoints; related outcomes (consequences and implications) are identified clearly.	Conclusion is logically tied to information (because information is chosen to fit the desired conclusion); some related outcomes (consequences and implications) are identified clearly.	Conclusion is inconsistently tied to some of the information discussed; related outcomes (consequences and implications) are oversimplified.	Conclusion is inconsistently tied to some of the information discussed; related outcomes (consequences and implications) are oversimplified.

Dimensions

Performance Descriptors

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Thank you for participating in this year's VALUE Scoring Collaborative!

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