Student Services Annual Highlights 2013-2014

Department Name: Testing Services

Programming or Service Highlights:

- Successfully launched the new 2014 GED test beginning Jan. 2014. Numbers of students testing are increasing and SLCCTR is one of the largest GED testing centers in the state.
- Added more days to GED testing. This has allowed more people to test.
- Worked with the Hispanic community to encourage more testers on the Spanish form of GED. Staff member Bernadette Astorga-Martinez participated on a Spanish-language radio show to answer questions about the Spanish GED.
- Our GED testing administrators have developed a new sign-in sheet that asks students if they are interested in attending SLCC and gives the student the option to enter a phone number or email address. These sheets are then sent to the School Relations office for follow-up contact.
- Successfully launched the new CLEP computerized exam in May 2014. This required the purchase of new computers, passing certification testing from CollegeBoard/CLEP and new processes for scheduling and testing. The hardest new requirement is that testers have 2 valid government issued IDs.
- Completed two mailings before December 2013 to those students who had not completed/passed the GED. If students did not complete and pass the test before the end of December, they would have to take the whole exam over. The mailings informed students of the new test and invited them to come in as soon as possible. Many of them did.
- Pulled down all GED scores of students who tested at TR and SAT since each center was established, and successfully entered all those score reports into NOLIJ. If a student who tested here applies for admission here, the College can now verify that GED without having to wait for the national office of GED to act.
- Funding was obtained to remodel the Jordan Testing Services office and expand the number of computers from 8 to 20. This will drastically cut, if not eliminate, wait times for placement testing during rush.
- Funding was obtained to hire an Assistant Director.
- Hard funding was obtained for the Technician III position at South City.
- Funding was obtained for 65 new computers to replace the older ones in use for testing.
- A study was completed which looked at those students scoring 20 on the Arithmetic section of the Accuplacer in calendar 2012. This study looked at persistence, and academic success of these students. Results showed 2/3 of these students either never enrolled or were gone within 2 semesters. Half of those who did enroll were on either academic alert, warning or probation.

- Continued participation on the Assessment Committee.
- Continued participation in Intermountain Testing Association.
- Continued participation in NCTA.